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10	UNITED STATES	S DISTRICT COURT
11	CENTRAL DISTRI	CT OF CALIFORNIA
12		
13	FIONA HARVEY,	Case No. 2:24-cv-04744-RGK-AJR
	Plaintiff,	MEMORANDUM OF LAW IN SUPPORT OF DEFENDANTS'
14	v.	MOTION TO DISMISS COMPLAINT
15	NETFLIX, INC., and NETFLIX	Date: September 3, 2024
16	WORLDWIDE ENTERTAINMENT, LLC,	Time: 9:00 a.m. Place: Courtroom 850
17	Defendants.	Hon. R. Gary Klausner
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I. INTRODUCTION.

Defendants Netflix, Inc. and Netflix Worldwide Entertainment, LLC (collectively, "Netflix") create and distribute artistic content globally. Netflix provides storytellers like Richard Gadd ("Gadd")—the creator of, and lead actor in, *Baby Reindeer* (the "Series")—the opportunity to display their creative works. The Series—based on real events in Gadd's life—follows the character Donny Dunn ("Donny"), an aspiring comedian who struggles with his sexual identity and past sexual abuse. Another character, Martha Scott ("Martha"), stalks, harasses, and physically assaults Donny, forcing him to confront his insecurities.

Well before the Series was released, plaintiff Fiona Harvey ("Harvey") was publicly accused of stalking and harassing Scottish attorney Laura Wray ("Wray"), wife of Labour Party Member of Parliament Jimmy Wray, and politician Donald Dewar ("Dewar"), the inaugural First Minister of Scotland. After the Series' release and critical acclaim, Harvey came forward to claim the character Martha was actually her. Harvey asserts defamation, intentional infliction of emotional distress, negligence, gross negligence, and right of publicity claims against Netflix. Netflix's concurrently filed Special Motion to Strike ("Motion to Strike") seeks to strike Harvey's complaint in its entirety, as she cannot establish the required minimal merit to overcome the protections provided by California's anti-Strategic Lawsuits Against Public Participation ("anti-SLAPP") statute. That said, Harvey's claims also fail at the pleading level, as explained in this motion to dismiss.

Harvey's defamation claim fails because she does not allege a provably false statement of fact was made about her. None of the alleged statements can form a legal basis for defamation. In fact, Harvey is incapable of showing reputational harm. Her reputation was already tarnished by past news stories detailing her previous harassment and stalking of public figures. And as a public figure herself, she must allege actual malice. She does not even attempt to do so. Her defamation

claim thus fails, as do the rest of her derivative claims—each of which also independently fails for the following reasons.

First, Harvey fails to sufficiently allege intentional infliction of emotional distress because she does not allege Netflix engaged in outrageous conduct. Nor does she plausibly allege causation, as even if Harvey did suffer emotional distress, Harvey—not Netflix—caused it. The Series never mentions Harvey. Harvey became news only after she proclaimed she was the supposed inspiration for the Martha character. Any supposed harm was caused by Harvey, and Harvey alone.

Second, Harvey's negligence and gross negligence claims fail because Netflix does not owe her a legal duty separate from the duty not to defame, which is subsumed in Harvey's defamation allegations. In any event, if a supposed legal duty in negligence existed here (and it does not), Harvey cannot sufficiently allege breach. A disclaimer appears in every single episode indicating the Series is fictionalized for dramatic purposes, and her name appears nowhere in the Series. This clear notice only reinforces the care Netflix took to ensure the Series' fictionalized characters were not associated with real individuals. Harvey also fails to adequately allege causation because, again, *she* is the cause of any purported harm.

Third, Harvey's right of publicity claims fail because the Series is an expressive work protected by the First Amendment. They also separately fall because Harvey fails to plausibly allege that Netflix used her identity, much less that it would have been to Netflix's commercial advantage to do so. *Finally*, Harvey's request for punitive damages fails because she does not sufficiently allege fraud, oppression, or malice.

All of Harvey's claims should be dismissed. That said, as detailed extensively in Netflix's concurrently filed Motion to Strike, and as demonstrated by the accompanying evidence and declarations in support thereof, Harvey's claims are completely barred by the anti-SLAPP statute. As such, Netflix respectfully requests

for judicial economy that the Court determine the merits of that Motion to Strike before ruling on Netflix's motion to dismiss.

II. STATEMENT OF FACTS.

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A. Fiona Harvey.

Harvey resides in England and has a publicly documented and judicially noticeable history of alleged stalking. She was publicly accused of stalking Scottish attorney Laura Wray, politician Donald Dewar (the inaugural First Minister of Scotland), and former Labour Party Member of Parliament (now Prime Minister of the United Kingdom) Keir Starmer. Declaration of Marvin S. Putnam ("Putnam Decl.") Exs. B-D. As to Wray, Harvey was publicly accused of: (1) threatening Wray's law firm; (2) calling Wray's clients and making threatening remarks about Wray; (3) threatening Wray and her husband including leaving messages on their answering machine stating "I'm going to get you" and otherwise issuing death threats; and (4) falsely accusing the couple of abusing their disabled son. *Id.*, Exs. B-C. As to Dewar, it was publicly reported that Harvey allegedly showed up at his surgeries shouting and swearing at him. *Id.*, Ex. B. Harvey was reported to have commented on these allegations. *Id.* It was also publicly reported that a formal complaint was made to the police regarding Harvey "bombard[ing]" Starmer and "other Labour party figures with hundreds of emails." Id., Ex D. Harvey was also publicly reported to have put herself forward as a candidate for the Scottish Parliament and Westminster. *Id.* Exs. B, G.¹

B. The Series.

Gadd created, wrote, and starred in the Series, based on his play Baby Reindeer. Compl. ¶ 24. Since premiering on Netflix on April 11, 2024, the Series has become a worldwide phenomenon with over 56 million views. Id. ¶ 21. Netflix has received praise for the Series. Id. ¶ 45.

¹ Fiona Harvey previously went by the name Fiona Muir. See Compl. Ex. 1.

The Series follows fictionalized character Donny (played by Gadd), an aspiring comedian who grapples with his sexual identity and past sexual abuse. *See generally* Series.² While Donny's character relays "this is a true story" once during the first episode, each episode includes a disclaimer that states: "This program is based on real events: however, certain characters, names, incidents, locations, and dialogue have been fictionalized for dramatic purposes." *See, e.g.*, Series Ep. 1 at 30:43.

Donny first meets Martha at his bartending job when she enters the pub crying. *Id.* at 02:06.³ Donny takes pity on her and gives her a free drink, and Martha proceeds to return during Donny's subsequent shifts. *Id.* at 02:25, 05:08. When Martha says she needs someone to "hang her curtains," Donny, jokes, with sexual innuendo, that he'll "hang her curtains." *Id.* at 08:54. Martha then starts showing up at his stand-up shows, frequently emails, asks him on dates, and sends a "friend request" on Facebook. *Id.* at 20:21, 23:07, 09:44, 27:37. This leads to Donny searching Martha's name on the Internet, where he discovers that she has a history of stalking. *Id.* at 28:22.

Donny then begins dating a transgender woman but struggles with feelings of shame. *Id.* Ep. 2 at 03:20. When she tries to publicly kiss him, Donny panics and flees. *Id.* at 20:50. Suddenly, out of nowhere, Martha appears and follows him down a dark alley, corners him, and fondles him. *Id.* at 22:04. This assault triggers painful memories of Donny's prior sexual abuse. *See generally id.* Ep. 4. Martha, meanwhile, continues to stalk Donny, sitting outside his house for hours and harassing him at his comedy shows. *Id.* Ep. 3 at 12:20, 14:10, 27:07. Donny

² The Complaint relies on the Series and attaches screenshots of scenes; the Court thus may consider the entire Series, which is incorporated by reference. *See*, *e.g.*, *Elliot v. Lions Gate Ent'mt Corp.*, 639 F. Supp. 3d 1012, 1021 (C.D. Cal. 2022). A copy of the Series will be lodged with the Court. Additionally, paragraph 41 of the Complaint relies on a newspaper article that accuses Harvey of stalking a lawyer, and the Court may also consider it, as it is incorporated by reference.

³ Citations to time stamps indicate time elapsed in the episode.

repeatedly reports Martha to the police. *See*, *e.g.*, *id*. Ep. 3 at 42:07; Ep. 5 at 15:44. Finally, after Donny gives the police Martha's full name, they inform him that she once stalked a policeman. *Id*. Ep. 5 at 16:23. Martha then shows up at Donny's work, they get into an argument, and Martha hits Donny in the head with a glass and then grabs his face, digging her fingers into his eyes. *Id*. Ep. 6 at 14:10.

Shaken from the attack, Donny later attempts to perform at a comedy competition but is overwhelmed. *Id.* at 22:35. He suddenly details his history of abuse in a cathartic monologue that goes viral, bringing Donny unexpected recognition. *Id.* Ep. 7 at 00:20. Martha then tracks down Donny's cell number and calls him incessantly. *Id.* at 01:47. At the police's suggestion, Donny listens to hours of voicemails to show Martha is a threat. *Id.* at 10:00. Her rapid-fire chatter overlays a montage of Donny's daily activities. *Id.* at 10:40. Martha ultimately threatens to stab someone, *id.* at 12:55, and in a "dramatic[]" scene, Compl. ¶ 56, she pleads guilty to stalking and harassment, is sentenced to prison, and a restraining order is issued. Series Ep. 7 at 13:34. After her sentencing, Donny stops into a bar and orders a drink. *Id.* at 25:50. In a poetic, full-circle moment, Donny starts to cry, and the bartender offers him the drink for free. *Id.* at 26:26.

C. Harvey's Piers Morgan Interview.

Following the release of the Series, but before she filed her Complaint, Harvey appeared on the show *Piers Morgan Uncensored* hosted by British celebrity journalist Piers Morgan. Putnam Decl., Ex. A.

D. Harvey's Allegations.

Harvey alleges that "all viewers" of the Series concluded she did the "monstrous things" Martha does in the Series in real life. Compl. ¶¶ 29-35, 40-41. To support this claim, Harvey alleges that viewers would understand the Martha character *is* actually her because Donny character jokes that he will "hang [Martha's] curtains," and Harvey allegedly once sent a tweet to Gadd that made a similar reference. *Id.* ¶¶ 30-39. Harvey further alleges that she shares some similarities

with Martha which reinforce this understanding, namely that, (1) they are both Scottish lawyers living in London who were accused of stalking a lawyer; (2) Martha is older than Donny and Harvey is older than Gadd; (3) they "bear an uncanny resemblance" to one another; and (4) they have similar accents and manners of speaking. *Id.* ¶¶ 40-41. Also, according to Harvey, Netflix's statements on a marketing website and before Parliament that the Series is a "true story" defame her for the same reason. *Id.* ¶¶ 71-80.

Yet, Harvey concedes that her name does not appear in the Series, there are no characters named after real persons, and dramatic scenes and content were created to make the story emotionally compelling. *Id.* ¶¶ 2, 14-15, 20, 24, 27, 56, 60. Harvey further concedes that the Series' portrayal of Martha is entirely "fabricated." Compl. ¶ 27. She acknowledges both Gadd and Netflix sought to disguise any real persons who served as inspiration for Gadd in creating the Series. Compl. ¶¶ 34, 77.

In addition to her defamation claim, Harvey asserts claims for intentional infliction of emotional distress ("IIED"), negligence, gross negligence, and violations of the common law and statutory right of publicity, each of which is based on the same allegations as her defamation claim.

III. LEGAL STANDARD.

To survive a motion to dismiss, "a complaint must contain sufficient factual matter, accepted as true, to 'state a claim to relief that is plausible on its face." Ashcroft v. Iqbal, 556 U.S. 662, 678 (2009) (quoting Bell Atl. Corp. v. Twombly, 550 U.S. 544, 570 (2007)). "Threadbare recitals of the elements of a cause of action, supported by mere conclusory statements, do not suffice," nor do "naked assertion[s]' devoid of 'further factual enhancement." Id. The complaint must allege sufficient "factual content" to create "the reasonable inference that the defendant is liable for the misconduct alleged." Id. The Court need not accept as true allegations that contradict matters properly subject to judicial notice or documents incorporated by reference into the complaint. Gonzalez v. Planned

Parenthood of Los Angeles, 759 F.3d 1112, 1115 (9th Cir. 2014).

IV. HARVEY'S CLAIMS SHOULD BE DISMISSED.

A. Harvey Fails to Adequately Allege Defamation.

As detailed in Netflix's concurrently filed Motion to Strike, Harvey cannot establish that her defamation claim is legally sufficient and substantiated. The claim is also not sufficiently pled for four independent reasons: (1) she fails to adequately allege that the Series makes any provably false statement of fact about her; (2) the alleged defamatory statements constitute legally protected opinion; (3) Harvey is a libel-proof plaintiff; and (4) Harvey fails to allege actual malice.

1. Harvey Fails to Allege a Provably False Statement of Fact.

Statements cannot form the basis of a defamation action if they cannot reasonably be interpreted as stating actual facts *about an individual*. *Ferlauto v. Hamsher*, 74 Cal. App. 4th 1394, 1401 (1999). Courts consider "whether a reasonable person . . . would understand that the fictional character therein pictured was, in actual fact, the plaintiff acting as described," *Tamkin v. CBS Broad., Inc.,* 193 Cal. App. 4th 133, 146 (2011) (citation omitted), looking at the "totality of the circumstances," *Knievel v. ESPN*, 393 F.3d 1068, 1075 (9th Cir. 2005), including the broader context. *Id.* Here, the alleged statements occur amidst dramatic and cinematic devices. Moreover, Harvey does not allege the Series uses her name, names any real persons from her life, or depicts any real events. *See generally* Compl. In such context, no reasonable viewer could understand the Series to somehow convey statements of fact about Harvey.

Harvey's lament that internet sleuths supposedly identified her from a single tweet from a decade ago sent from the account @FionaHarvey2014 to @MrRichardGadd, Compl. ¶ 35, that this tweet made her easy for the public to identify, *id.* ¶ 36, and that broad similarities exist between her and the Martha character, *id.* ¶¶ 40-41, do not plausibly allege that the Series is "of and concerning" her. After all, the legal test is whether *reasonable viewers*, not a specialized

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audience, would understand the character Martha acted as Harvey did in real life. *Aguilar v. Universal City Studios, Inc.*, 174 Cal. App. 3d 384, 391 (1985); *Standing Committee on Discipline of U.S. Dist. Court for Cent. Dist. of California v. Yagman*, 55 F.3d 1430, 1437-38 (9th Cir. 1995) (specialized audience not representative of reasonable person). Further, a "mere similarity" is "insufficient to establish a work of fiction is of and concerning a real person," *Aguilar*, 174 Cal. App. 3d at 388, especially here where Harvey necessarily admits Martha is "fabricated," Compl. ¶ 27, and members of the public have speculated that several other women and a man may have been inspiration for the Martha character. Putnam Decl., Exs. E, F.

Even if a reasonable viewer would somehow understand the statements to be "of and concerning" her, Harvey nonetheless still fails to plausibly allege that a reasonable viewer would understand the statements in the Series—replete with overthe-top cinematic elements—to be literally *factual*, especially in light of the disclaimer appearing in every episode. See, e.g., Brodeur v. Atlas Enter., Inc., 248 Cal. App. 4th 665, 680 (2016) (no reasonable viewer would understand film as conveying objective facts given disclaimer); Mossack Fonseca & Co., S.A. v. Netflix, Inc., 2020 WL 8510342, at *4 (C.D. Cal. Dec. 23, 2020) (same); Sarver v. Hurt Locker LLC, 2011 WL 11574477, at *8 (C.D. Cal. Oct. 13, 2011) (same). Each alleged defamatory statement is presented in the context of stylistic, cinematic choices that reaffirm for the viewer that the Series is not a precise portrayal of historical fact. Films of Distinction, Inc. v. Allegro Film Prods., Inc., 12 F. Supp. 2d 1068, 1081 (C.D. Cal. 1998) (use of rhetoric negates impression of fact); Khodorkovskaya v. Gay, 5 F.4th 80, 86-88 (D.C. Cir. 2021) (context not factual where comedic devices framed statements); Brodeur, 248 Cal. App. 4th at 680 (statement not factual where made by "slightly unhinged" character). In short, the

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general context and content of the Series demonstrates that no reasonable viewer could understand it as making statements of *fact about Harvey*.⁴

2. The Alleged Defamatory Statements Are Not Actionable.

Netflix's presentation of Gadd's story is legally protected opinion. The law protects Gadd's right to tell his story, his way. The First Amendment protects "an author writing about a controversial occurrence [who] fairly describes the general events involved and offers his personal perspective about some of its ambiguities and disputed facts." *Partington v. Bugliosi*, 56 F.3d 1147, 1154 (9th Cir. 1995). Crucially, where the storyteller was personally involved in the controversial story, viewers thus fully expect that the storyteller is biased and preferential to his own viewpoint. *See Ferlauto v. Hamsher*, 74 Cal. App. 4th 1394, 1401-03 (1999). In such circumstances, "language which generally might be considered as statements of fact may well assume the character of statements of opinion." *Id.* at 1401-02; *see also Underwager v. Channel 9 Australia*, 69 F.3d 361, 367 (9th Cir. 1995).

3. <u>Harvey Is A Libel-Proof Plaintiff.</u>

Under the libel-proof doctrine, "a plaintiff's reputation with respect to a specific subject may be so badly tarnished that he cannot be further injured by allegedly false statements on that subject." *Guccione v. Hustler Mag., Inc.*, 800 F.2d 298, 303 (2d Cir. 1986); *see also Wynberg v. Nat'l Enquirer, Inc.*, 564 F. Supp. 924, 927-28 (C.D. Cal. 1982) ("[I]f an individual's general reputation is bad, he is libel proof on all matters."); *Partington v. Bugliosi*, 825 F. Supp. 906, 915 n.7 (D. Haw. 1993), *aff'd*, 56 F.3d 1147 (9th Cir. 1995) (citing *Guccione*, 800 F.2d at 303).

⁴ Harvey also fails to plausibly allege the statements purportedly made by Netflix on Tudum.com and by Mr. King before Parliament are somehow statements of fact *about Harvey*. After all, those statements never mention Harvey. Regardless, statements made before Parliament are absolutely privileged under California Civil Code section 47(b), and thus cannot form the basis of a defamation claim. *See Scott v. McDonnell Douglas Corp.*, 37 Cal. App. 3d 277, 288 (1974); *Pettitt v. Levy*, 28 Cal. App. 3d 484, 488 (1972).

Harvey fits the bill of a libel-proof plaintiff. She was publicly accused of stalking Scottish attorney Wray, and politician Dewar. The public accusations made against her included, but were not limited to: (i) threatening Wray's law firm and staff to the extent she had to issue them panic alarms due to their fright; (ii) threatening Wray and her husband, including leaving messages on their answering machine saying "I'm going to get you" and otherwise issuing death threats; (iii) falsely accusing Wray and her husband of abusing their disabled son; (iv) showing up to Dewar's surgeries and shouting, swearing, and calling him names; and (v) telling a London-based black female candidate for the Glasgow Cathcart Parliamentary nomination that she had been wheeled in at the last minute by men in Cathcart to "bump local Scottish women off the short list." Putnam Decl., Exs. B, C, G.

These allegations, taken together, tarnished Harvey's public reputation such that none of the alleged defamatory statements could bring her reputation any lower. As such, Harvey is a libel-proof plaintiff, and her claim fails.

4. <u>Harvey Failed to Allege Netflix Acted with Actual Malice</u>.

The First Amendment prohibits "public figures" from asserting defamation claims unless they can demonstrate that the defendant made the allegedly defamatory statement with "actual malice." *De Havilland v. FX Networks, LLC*, 21 Cal. App. 5th 845, 856 (2018). Harvey voluntarily injected herself into a public controversy concerning her stalking and harassment of various individuals and thereby became a limited purpose public figure on issues related to stalking, harassment, and assault. *Planet Aid, Inc. v. Reveal*, 44 F.4th 918, 927 (9th Cir. 2022). Despite this, Harvey does not really attempt to allege actual malice. The closest she comes is alleging that Netflix failed to conduct due diligence, Compl. ¶¶ 81-84, but the Supreme Court has made clear that "failure to investigate before publishing, even when a reasonably prudent person would have done so, is not

sufficient to establish reckless disregard." *Harte-Hanks Commc'ns, Inc. v. Connaughton*, 491 U.S. 657, 688 (1989).

B. Harvey's Remaining Claims Must Be Dismissed As Duplicative.

It is well-established that when "a complaint alleges defamation, as well as other causes of action based on the same allegations, the additional claims should be dismissed as surplusage." Silva v. Hearst Corp., 1997 WL 33798080, at *3 (C.D. Cal. Aug. 22, 1997) (emphasis added). Every allegation in Harvey's complaint is connected to and made in support of her defamation claim. See Compl. ¶¶ 19-29 (Harvey's summary of Series), 30-51 (Series' purported identification of Harvey and her purported injury in connection with being supposedly identified as Martha), 52-80 (a section labeled "Defamation" describing the purportedly defamatory statements), 81-84 (allegations that Netflix failed to diligence the purported "lies" before distributing), 85-86 (discussing the popularity of Series). As such, Harvey's claims for IIED, negligence, gross negligence, common law right of publicity, and statutory right of publicity must be dismissed as "surplusage" because they do not rely on any additional allegations beyond those already forming the basis of Harvey's defamation claim. Silva, 1997 WL 33798080, at *3 ("Although [plaintiff] may claim emotional distress damages as part of her defamation claim, she may not bring a separate claim for IIED."); see also, e.g., Baez v. Pension Consulting All., Inc., 2017 WL 9500979, at *5 (C.D. Cal. July 20, 2017) (dismissing negligence claim where plaintiff "relie[d] on the same core nucleus of facts" as defamation claim); Seelig v. Infinity Broad. Corp., 97 Cal. App. 4th 798, 812 (2002) (striking IIED, invasion of privacy, and negligent hiring, retention and supervision of employees claims); Couch v. San Juan Unified Sch. Dist., 33 Cal. App. 4th 1491, 1504 (1995) ("When claims for invasion of privacy and emotional distress are based on the same factual allegations as those of a simultaneous libel claim, they are superfluous and must be dismissed.").

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C. Harvey's IIED Claim Independently Fails.

To state a claim for IIED, Harvey had to allege that Netflix engaged in "outrageous conduct" that was the proximate cause of her purported emotional distress. *Huntingdon Life Scis., Inc. v. Stop Huntingdon Animal Cruelty USA, Inc.,* 129 Cal. App. 4th 1228, 1259 (2005). Harvey wholly failed to do so. She does not identify what specific conduct was supposedly "outrageous," instead referring vaguely to "Defendants' conduct herein." Compl. ¶ 98. Outrageous conduct is conduct "so extreme as to exceed all bounds of that usually tolerated in a civilized society." *McClintock v. West,* 219 Cal. App. 4th 540, 556 (2013); *see also KOVR-TV, Inc. v. Superior Ct.,* 31 Cal. App. 4th 1023, 1028-31 (1995) (interviewing young children, with no adults present, concerning the murder of two children and their mother); *Angie M. v. Superior Ct.,* 37 Cal. App. 4th 1217, 1225-26 (1995) (48-year-old medical doctor having sexual relationship with minor while providing her alcohol and controlled substances).

No conduct that Harvey alleges comes close to "outrageous." The Series does not even mention Harvey. And even if the Martha character were not fictitious, a reasonable viewer would not have associated Martha with Harvey. The possibility that an internet sleuth might have connected the Series' use of the phrase "hang your curtains" with a single tweet from Harvey 10 years ago, Compl. ¶35, does not equate to conduct "so extreme as to exceed all bounds of that usually tolerated in civilized society." *McClintock*, 219 Cal. App. 4th at 556. The disclaimer in each episode only reinforces the *reasonableness* of Netflix's conduct in distributing the Series. *See, e.g.*, Series Ep. 1 at 30:43. Even if Netflix somehow intended to out Harvey as Gadd's stalker (and it did not), "accusing a person of stalking" and "stating that one is afraid of [her]" is not "extreme and outrageous" conduct. *McClintock*, 219 Cal. App. 4th at 556. Nor is any purported failure to investigate. *Atteukenian v. Ohio Sec. Ins. Co.*, 2023 WL 8939218, at *2 (C.D. Cal. Nov. 17, 2023) ("[R]efusal to properly investigate" is not outrageous "even if intentional and willful"); *Bowman*

v. Adams & Assocs., Inc., 2022 WL 624882, at *11 (E.D. Cal. Mar. 3, 2022) (failing to investigate does not in itself constitute extreme and outrageous conduct).

Harvey also fails to plausibly allege that Netflix's supposedly "outrageous" conduct was the actual and proximate cause of her emotional distress. She alleges that "a[f]ter being identified," she has been "tormented," and "suffer[ed] emotional distress." Compl. ¶ 43. And she claims that she "is fearful of leaving her home or checking the news." *Id.* ¶ 44. But Harvey had no problem leaving home or *becoming* the news on May 9, 2024, when she sat down with Piers Morgan for a nearly hourlong interview. Putnam Decl., Ex. A. These judicially noticeable facts make clear that Harvey, not Netflix, was the actual and proximate cause of any purported emotional distress she suffered as a result of being "identified" as Martha.

D. Harvey's Negligence and Gross Negligence Claims Also Fail.

To state a claim for negligence or gross negligence, Harvey needed to allege "(1) the existence of a legal duty to use due care; (2) a breach of that duty; and (3) the breach as a proximate cause of the plaintiff's injury." *Federico v. Superior Ct.* (*Jenry G.*), 59 Cal. App. 4th 1207, 1210–11 (1997); *see also Epochal Enters., Inc. v. LF Encinitas Props., LLC*, 99 Cal. App. 5th 44, 56 (2024) ("Because gross negligence is simply a degree of negligence, the elements of a claim for gross negligence is the same as one for ordinary negligence."); *id.* at 55 (noting there is no "distinct common law cause of action for gross negligence"). Harvey does not sufficiently allege any of these elements, let alone all of them.

First, Harvey asserts that Netflix owed her a duty of care "to accurately represent her in Baby Reindeer," "to confirm the details of allegations made about her in Baby Reindeer as true," and "to sufficiently ensure Harvey could not be identified based on information in Baby Reindeer." Compl. ¶ 105.5 These allegations all relate to how she was purportedly depicted in the Series. They are

⁵ Harvey does not allege that Netflix has any "special relationship" that would give rise to a duty of care to her. *See generally* Compl.

defamation allegations. They cannot *also* be the basis for Harvey's negligence claims. It is well-established that a streamer like Netflix owes no duty to confirm or ensure the accuracy of works it streams—separate from the duty not to defame, which is subsumed in Harvey's defamation allegations. *See, e.g., Schering Corp. v. First Databank Inc.*, 2007 WL 1068206, at *7 (N.D. Cal. Apr. 10, 2007) ("[Plaintiff] has cited no authority from [] California . . . establishing that a publisher of information owes a duty of care to the subject of its statements where the publisher is also sued, as here, for defamation or product disparagement. Nor has the Court found any authority supporting this proposition.").

But even assuming that Harvey could assert a separate negligence claim based on allegations regarding her purported depiction in the Series, there is still no duty as a matter of law. California courts have declined to find a duty under the *Rowland* factors, *see Rowland v. Christian*, 69 Cal. 2d 108 (1968), for claims implicating expression. *See*, *e.g.*, *McCollum v. CBS*, *Inc.*, 202 Cal. App. 3d 989, 1005-06 (1988) (not acceptable to impose duty upon artists to restrict creativity to avoid dissemination of artistic speech). The Series is indisputably an expressive work, and Netflix thus does not owe Harvey a duty with respect to its dissemination. Absent any such legal duty, Harvey's negligence and gross negligence claims fail.

Second, even if Netflix somehow owed Harvey a duty of care (it did not), Harvey still fails to adequately allege that Netflix breached that duty. As discussed, a reasonable viewer would not associate Martha with Harvey, and the possibility that an internet sleuth might have connected the Series' use of the phrase "hang your curtains" with a single decade-old tweet, Compl. ¶ 35, does not indicate that Netflix therefore breached any purported duties Harvey wishes to ascribe. The disclaimer in each episode only reinforces the care Netflix took to ensure fictionalized characters were not associated with real individuals. See, e.g., Series Ep. 1 at 30:43.

Finally, Harvey fails to plausibly allege that any purported breach of duty was the proximate cause of her purported injury. As with her IIED claim, she alleges

that "[s]ince being identified as the real 'Martha,'" she has experienced "panic, fear, anxiety, sleeplessness, and despair" and "is reluctant to go outside, watch the news, and has become inhumanly isolated." Compl. ¶ 108. Yet, again, Harvey, not Netflix, was the proximate cause of any injury she suffered given that she identified herself as the Martha character. Putnam Decl., Ex. A.

E. Harvey's Right of Publicity Claims Also Fail.

As a threshold matter, Harvey cannot maintain a right of publicity claim because the Series is an expressive work subject to First Amendment protection. "Under the First Amendment, a cause of action for appropriation of another's 'name and likeness may not be maintained' against 'expressive works, whether factual or fictional." Daly v. Viacom, Inc., 238 F. Supp. 2d 1118, 1123 (N.D. Cal. 2002). This protection applies "[w]hether the publication involved was factual and biographical or fictional" as "privacy rights have 'not been held to outweigh the value of free expression." Id. After all, "entertainment is entitled to the same constitutional protection as the exposition of ideas." *Id.* Expressive works encompass a wide variety of media sold for profit, including books, plays, movies, and video games. Twentieth Century Fox Television a division of Twentieth Century Fox Film Corp. v. Empire Distribution, Inc., 875 F.3d 1192, 1196 (9th Cir. 2017) (a "television show itself is clearly an expressive work"), abrogated on other grounds by Punchbowl, *Inc. v. AJ Press, LLC*, 90 F.4th 1022, 1028 (9th Cir. 2024). It is indisputable that the Series is an expressive work, and the First Amendment prevents Harvey from maintaining a right of publicity cause of action.

Even if the Series were not an expressive work (it is), Harvey's claims would still fail. To state a right of publicity claim, Harvey must *also* allege "knowing use by the defendant as well as a direct connection between the alleged use and the commercial purpose." *Downing v. Abercrombie & Fitch*, 265 F.3d 994, 1001 (9th Cir. 2001). Harvey cannot plausibly allege that Netflix used Harvey's identity. Harvey does not contend that the Series uses any historical footage of her, that it

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uses her name, or that it depicts real events from her life. *See generally* Compl. Indeed, the only allegedly identifying characteristics are that she is a female Scottish lawyer, living in London, who visited a pub that Gadd worked at in 2014. These details are far too general to establish the use of her likeness. *Polydoros v. Twentieth Century Fox Film Corp.*, 67 Cal. App. 4th 318, 325 (1997) (plaintiff "not entitled to recover under a commercial appropriation of name or likeness theory merely because respondents used a name that sounds like [plainitff's] name" and "[b]ecause [defendants] were creating a fictionalized artistic work, their endeavor is constitutionally protected").

Moreover, she fails to adequately allege that the appropriation of her name was somehow to Netflix's advantage commercially or otherwise. Instead, she only includes conclusory assertions to that effect. *See* Compl. ¶¶ 119, 125. Even then, she fails to allege that there is *any* commercial value actually associated with her name. *See generally* Compl.; *see also Vijay v. Twentieth Century Fox Film Corp.*, 2014 WL 5460585, at *4 (C.D. Cal. Oct. 27, 2014) ("Nor can it be said that it is Plaintiff's likeness that is generating such economic value that Plaintiff's right to his appearance must be protected above Defendants' First Amendment rights to use his likeness in an expressive work.").

F. Harvey Fails to Adequately Allege Punitive Damages.

Punitive damages are only available where "it is proven by clear and convincing evidence that the defendant has been guilty of oppression, fraud, or malice." Cal. Civ. Code § 3294(a). At the pleading stage, "[d]istrict courts in California regularly dismiss punitive damages claims for lack of specificity." *ROF*, *LLC v. Travelers Prop. Cas. Co. of Am.*, 2021 WL 3578672, at *3 (C.D. Cal. Apr. 21, 2021). Harvey seeks punitive damages with respect to her defamation, IIED, gross negligence, and right of publicity claims. Compl. ¶¶ 96, 103, 117, 130. As to defamation, IIED, and gross negligence, Harvey alleges only that punitive damages are warranted based on Netflix's "outrageous" conduct. *Id.* ¶¶ 96, 103, 117. That is

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	not the standard. See Cal. Civ. Code § 3294(a). Even if it were, Netflix's conduct
	was not "outrageous," see supra at Section IV.C, and Harvey does not otherwise
	plead any facts "that could plausibly give rise to a finding of fraud, oppression, or
	malice." Rivin v. Patrick K. Willis Co., Inc., 2020 WL 8365251, at *3 (C.D. Cal.
	Dec. 4, 2020). As to the right of publicity claim, Harvey does not allege any basis
	whatsoever for punitive damages. Compl. ¶ 130; see also Keller v. Ling, 2023 WL
	9511158, at *2 (C.D. Cal. Aug. 23, 2023) (same punitive damages standard for Civil
	Code Section 3344 claim). Finally, Harvey's "catch-all" regarding punitive
	damages, Compl. ¶ 131, is impermissibly conclusory. Rivin, 2020 WL 8365251, at
	*3 (dismissing punitive damages prayer where "[t]he FAC merely regurgitates the
	definition of malice, fraud, and oppression"). The Court should dismiss Harvey's
	punitive damages demand.
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V. CONCLUSION.

For the foregoing reasons, Netflix respectfully requests that the Court dismiss all of Harvey's claims for failure to state a claim.

Dated: July 29, 2024

Respectfully submitted,

LATHAM & WATKINS LLP Marvin S. Putnam

By /s/ Marvin S. Putnam

Marvin S. Putnam Attorneys for Defendants

Netflix, Inc., and Netflix Worldwide Entertainment, LLC

CERTIFICATE OF COMPLIANCE The undersigned, counsel of record for Defendants Netflix, Inc., and Netflix Worldwide Entertainment, LLC, certifies that this brief contains 5,593 words, which complies with the word limit set by the Court's standing order. In making this calculation, I have relied on the word count of the word-processing system used to prepare the document. Dated: July 29, 2024 By: /s/ Marvin S. Putnam Marvin S. Putnam